



PROFESSIONALISM
IN
AVIATION

Ensuring Excellence in Pilot and Air Traffic Controller Performance



ABOUT THE NTSB

The National Transportation Safety Board (NTSB) is an independent federal accident investigation agency. Since its creation in 1967, the Safety Board's mission has been to determine the probable cause of transportation accidents and to formulate safety recommendations to improve transportation safety.

National Transportation Safety Board

490 L'Enfant Plaza, E., S.W.

Washington, D.C. 20594

www.nts.gov



PROFESSIONALISM
IN AVIATION

SAFETY FORUM

MAY 18-20, 2010

NTSB CONFERENCE CENTER

429 L'ENFANT PLAZA SW

WASHINGTON, DC 20594

WWW.NTSB.GOV



National
Transportation
Safety Board



ABOUT THE FORUM

This safety forum addresses methods for ensuring excellence in pilot and air traffic controller performance. It is intended to raise awareness by promoting an open discussion between the Safety Board and invited panelists drawn from industry, labor, academia, and government on the importance of developing and reinforcing professionalism for aviation safety and the identification of best practices in this subject area.

Ten panels will be presented during the 3-day forum. Panelists will be questioned by a technical panel composed of NTSB staff from the Offices of Aviation Safety and Research and Engineering, and the NTSB Board Members, who will make up the Board of Inquiry.

FOR ADDITIONAL INFORMATION

For more information, including the detailed agenda, speaker biographies, archived webcast, presentations, and other materials associated with this safety forum see the NTSB's website at:

<http://www.nts.gov/events/symp-professionalism-aviation/symp-professionalism-aviation.htm>

Note, presentations will be available several days after the conclusion of the forum.

NTSB Safety Forum Professionalism in Aviation Agenda

Start	End	Tuesday, May 18	Wednesday, May 19	Thursday, May 20
09:00	10:30	Welcome & Opening Remarks Deborah A.P. Hersman, Chairman Keynote Tony Kern, <i>Convergent Performance</i>	Developing Professionalism and Excellence Through Operator Training Randy Hamilton, <i>Compass Airlines</i> Joe Burns, <i>United Airlines</i> Brian Ward, <i>FedEx Express</i> Paul Preidecker, <i>Air Wisconsin Airlines</i>	Ensuring Effective Pilot-Controller Communications Charles Drew, <i>NASA ASRS/Booz Allen Hamilton</i> Tim Flaherty, <i>Air Line Pilots Association</i> Doug Thoman, <i>Independent Pilots Association</i> Steve Wallace, <i>NATCA Miami ARTCC</i> Laurie Zugay, <i>FAA Tampa ATCT</i>
10:30	11:00	Break		
11:00	12:30	Screening and Selection Methods and Their Role in Developing Professional Pilots Judy Tarver, <i>FltOps.com</i> Kent Lovelace, <i>University of North Dakota</i> Sheryl Barden, <i>Aviation Personnel International</i> Diane Damos, <i>Damos Aviation Services</i>	Shared Responsibility to Reinforce Professional Standards in Pilots Rick Rowe, <i>Bombardier Business Aircraft</i> Ed Sternstein, <i>Delta Air Lines</i> Chris Keinath, <i>Horizon Air</i> John Rosenberg, <i>Air Line Pilots Association</i> Robert McDonnell, <i>Allied Pilots Association</i>	Ensuring Excellence Through Data and Information Sharing Tom Longridge, <i>FAA Voluntary Programs</i> Thom Mayer, <i>Austin Digital, Inc.</i> Jay Pardee, <i>FAA Accident Invest. & Prevention</i> Scott Proudfoot, <i>FAA ATSAP</i> Don Gunther, <i>Continental Airlines</i>
12:30	13:30	Lunch		
13:30	15:00	Structured Development of Professional Pilots Craig Bentley, <i>Cape Air</i> Gary Morrison, <i>CAE</i> Al Thompson, <i>Boeing Training</i> Chris Haber, <i>KLM</i> Matthias Kippenberg, <i>Lufthansa</i>	Shared Responsibility to Reinforce Professional Standards in Air Traffic Controllers Bill Peacock, <i>Robinson Aviation</i> Garth Koleszar, <i>NATCA Professional Standards</i> David Conley, <i>FAA Managers Association</i> Robert Clyburn, <i>Air Traffic Supervisors Committee</i> Kevin Stark, <i>FAA Denver ARTCC</i>	The Role of the Regulator in Ensuring Professionalism in Aviation John Duncan, <i>FAA Flight Standards</i> Michael McCormick, <i>FAA Air Traffic</i> Gerda Pardatscher, <i>EASA</i>
15:00	15:30	Break		
15:30	17:00	Developing Excellence and Professionalism in Air Traffic Controllers Through Screening, Selection, and Training Kate Bleckley, <i>FAA CAMI</i> Henry Mogilka, <i>FAA Academy</i> Gregory "Sid" McGuirk, <i>ERAU</i> Jennifer Allen-Tallman, <i>FAA</i> Don Simons, <i>FAA</i>	The Captain's Role in Ensuring Professionalism Ben Berman, <i>Captain</i> Molly Boss, <i>Captain</i> Jamie Bosworth, <i>Captain</i> Ron Nielsen, <i>Captain (retired)</i> John Sluys, <i>Captain</i>	Closing Remarks Deborah A.P. Hersman, <i>Chairman</i>